



EUROPEAN UNION
DELEGATION TO THE REPUBLIC OF SERBIA

The Head of Delegation

Belgrade, 11 06 2012
VD/vg/(2012) - 02549

Miroslav Petrovic
Chairman of the Association 'Right to Health'

Subject: EuropeAid/131934/C/SUP/RS, "Capacity Building of the Directorate for Confiscated Property and Improving the System of Criminal Asset Confiscation Re-Launch"

Dear Mr Petrovic,

Thank you for your e-mail of 17 May 2012 expressing your concern regarding data privacy and tender transparency for the project EuropeAid/131934/C/SUP/RS, "Capacity Building of the Directorate for Confiscated Property and Improving the System of Criminal Asset Confiscation Re-Launch".

The technical specifications have been tailored to the needs of the Directorate for Confiscated Assets in order to improve its capacity. The Contracting Authority has been assisted by independent IT experts to ensure the quality and adequacy of the technical specifications.

We can reassure you that data integration, privacy and security aspects have been fully integrated during the tendering process and related project implementation.

In addition, data protection measures were requested also in the published technical specifications:

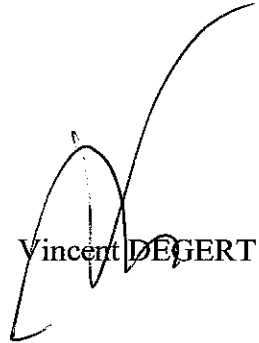
- Equipment Lot 2, Hardware and System Software Requirements, Item number 7, (2 pieces) and Item number 8, IBM DataPower XML gateway (1 piece), Technical specification Lot 4, Hardware and System Software Requirements, Item number 6, Firewall (2 pieces);
- Installation (Technical specification Lot 2 & 4, Installation of system software, security measures);
- Implementation (Technical specification Lot 2&4, Implementation – Project realization, potential risk definition and reduction, new business process definition);

- Functional requirements (Technical specification Lot 2, Document and Case Management Solution functional requirements, 1.13, Data and system security paragraph);
- Features requirements (Technical specification Lot 2, Document and Case Management Solution features requirements, several security request for Application Software and Technical specification Lot 4, Asset Management Solution features requirements, several security request for Application Software);
- Maintenance (Technical specification Lot 2&4, Maintenance & Support – security measures regarding maintenance and support for system in production).

With the specified security equipment and requested procedures and policies, access to sensitive personal data would be protected through all networks, the system infrastructure, database and application level.

Finally we would like to take this opportunity to point out that the complete tender procedure was carried out transparently and in strict compliance with the procurement rules to which we are bound.

Yours sincerely,



Vincent DEGERT